

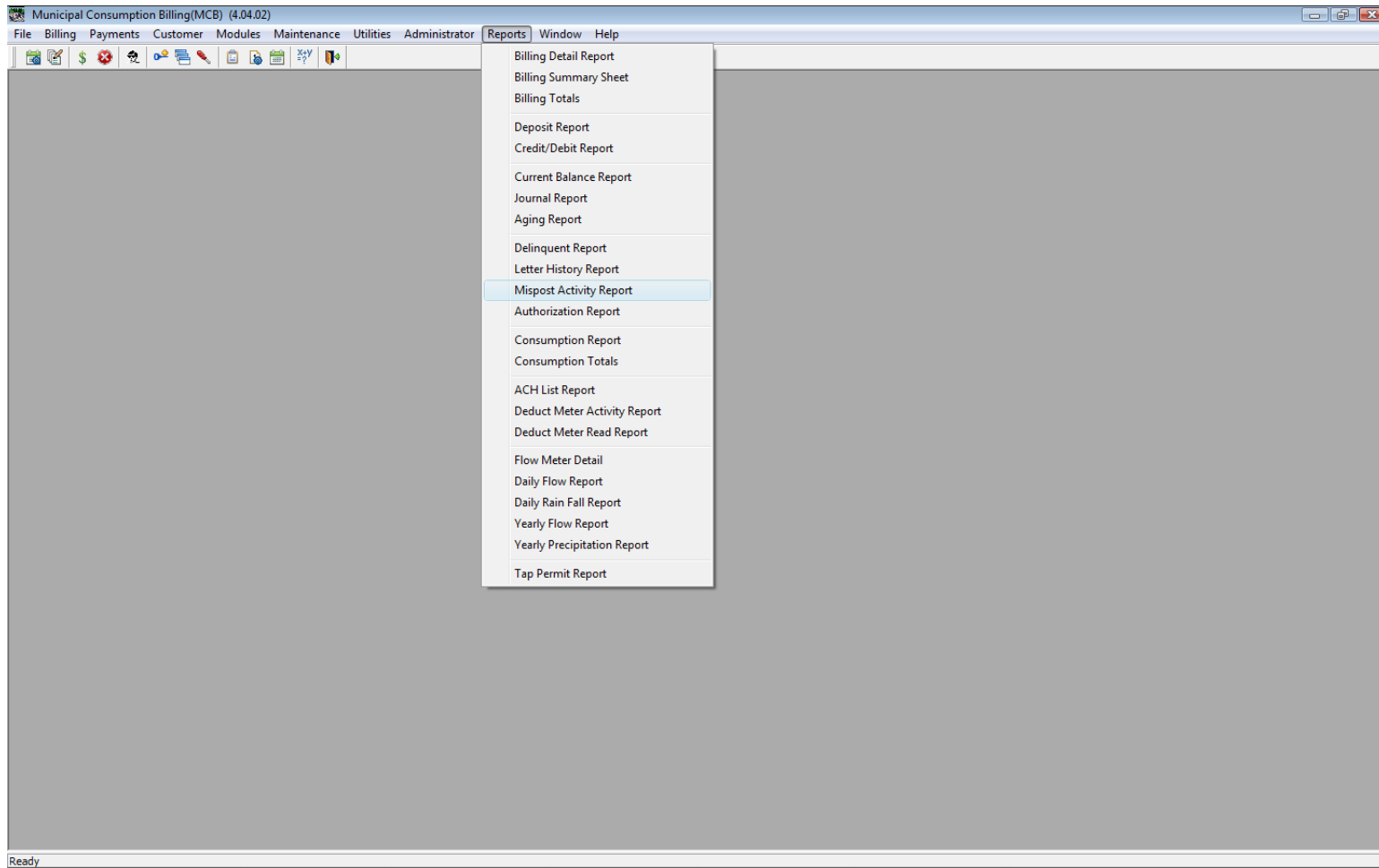
Version 4.04.02:

What's New:

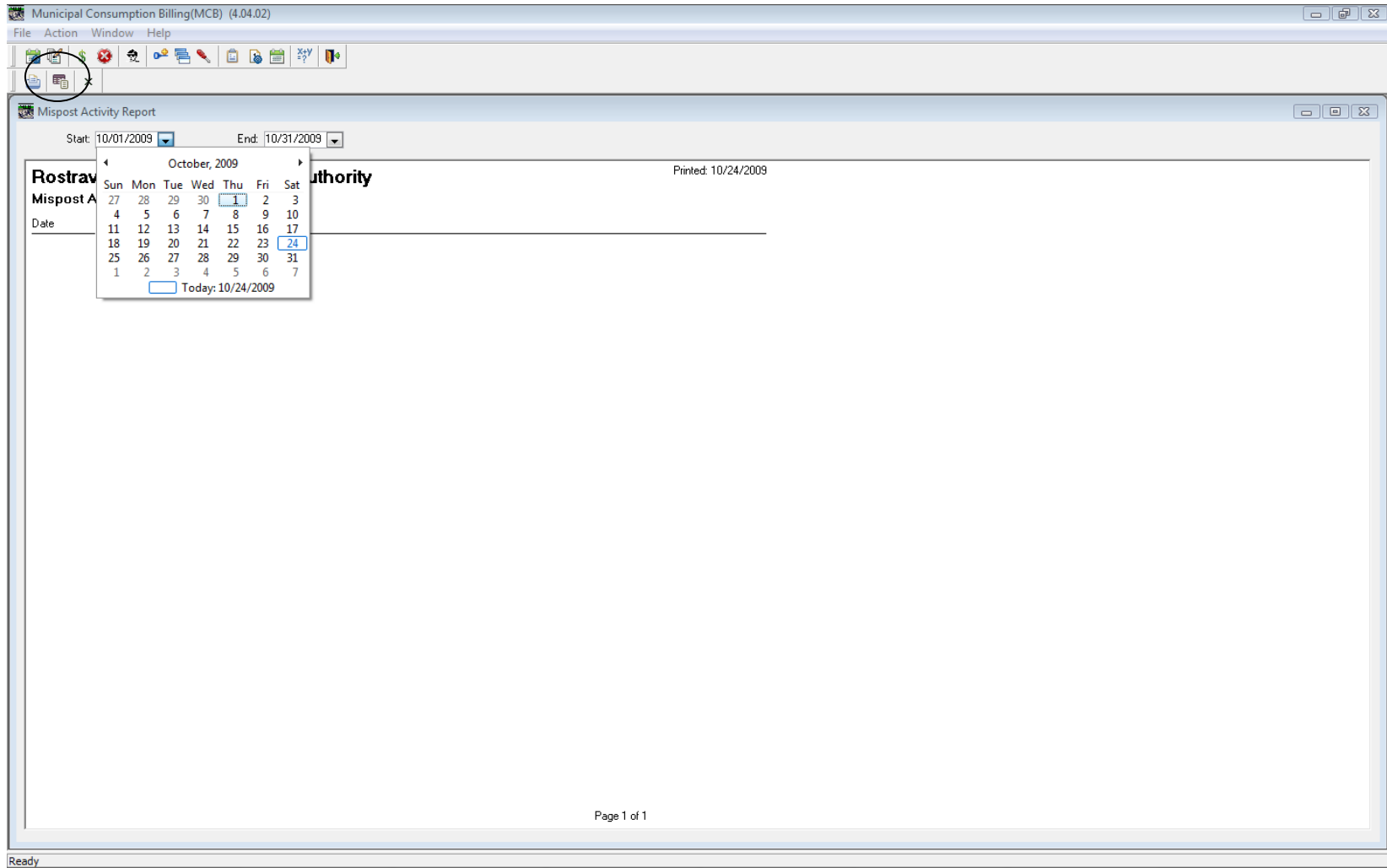
- Adding column headings on Journal Report Summary Section
- Corrected Consumption Report showing accounts with water account numbers that are equal
- Changed Journal Report to use billing dates
- Added Misposting Activity Report and Logging functionality *(see below)*
- New Tap Permit to Account mapping functionality *(see below)*
- Includes patch for online billing module
- Enhanced deduct meter module to process bi-directional/opposing flows *(see below)*

Misposting Activity Report:

1. Go to the reports menu and choose option for 'Mispost Activity Report'.



2. Choose report criteria and click the retrieve icon or text menu.



3. Once report is retrieved, standard report functions are enabled, such as print and export.

Mapping an account to a Tap Permit:

1. Navigate and search customer as in the past. The customer maintenance screen will have a new field labeled Tap Permit Number.

Municipal Consumption Billing (MCB) (4.04.02)

Customer Maintenance - DIPIAZZA, DOUGLAS - 3274

Information | Current Billing Balance | Billing Detail | Consumption History | Payment History | ACH | Deduct Meter | Letter History | Grinder Pump Notes | Online Approval | Customer Complaints

Customer Parameters:

Account Number: 3274 Bill District: Pollock Run Phone Number: () -

Water Co. Number: 527436200 Bill Class: Prcdle/Lynn Resident Email Address: doug.dipiazza@3ddevelopmentsolutions.com

Property Number: 1052196 Consumption Period: Quarterly Start Date: 08/24/2009 End Date: 00/00/0000

Status: Active Water Company: MAWC Number of Units: 1 Initial Entry Date:

Grinder Pump: Mail Route:

Verified New from Water Company Area Identifier:

Current Balance: \$0.00

Service Address: First Name/MI: DOUGLAS Last/(CO) Name: DIPIAZZA Address: 1239 ROSTRAVER RD City/State/Zip: BELLE VERNON PA 15012

Billing Address: Same as Service Address First Name/MI: DOUGLAS Last/(CO) Name: DIPIAZZA Address: 1239 ROSTRAVER RD City/State/Zip: BELLE VERNON PA 15012

Tap Permit Number: Map Tap Permit

Notes:

Ready

2. You can type the desired Tap Permit number in the field, or click the 'Map Tap Permit' for an automated search of possible tap permits. When the button is clicked, it uses the information on the customer to try to map to a Tap Permit record. The records will be shown in order of accuracy to the customer account as follows:

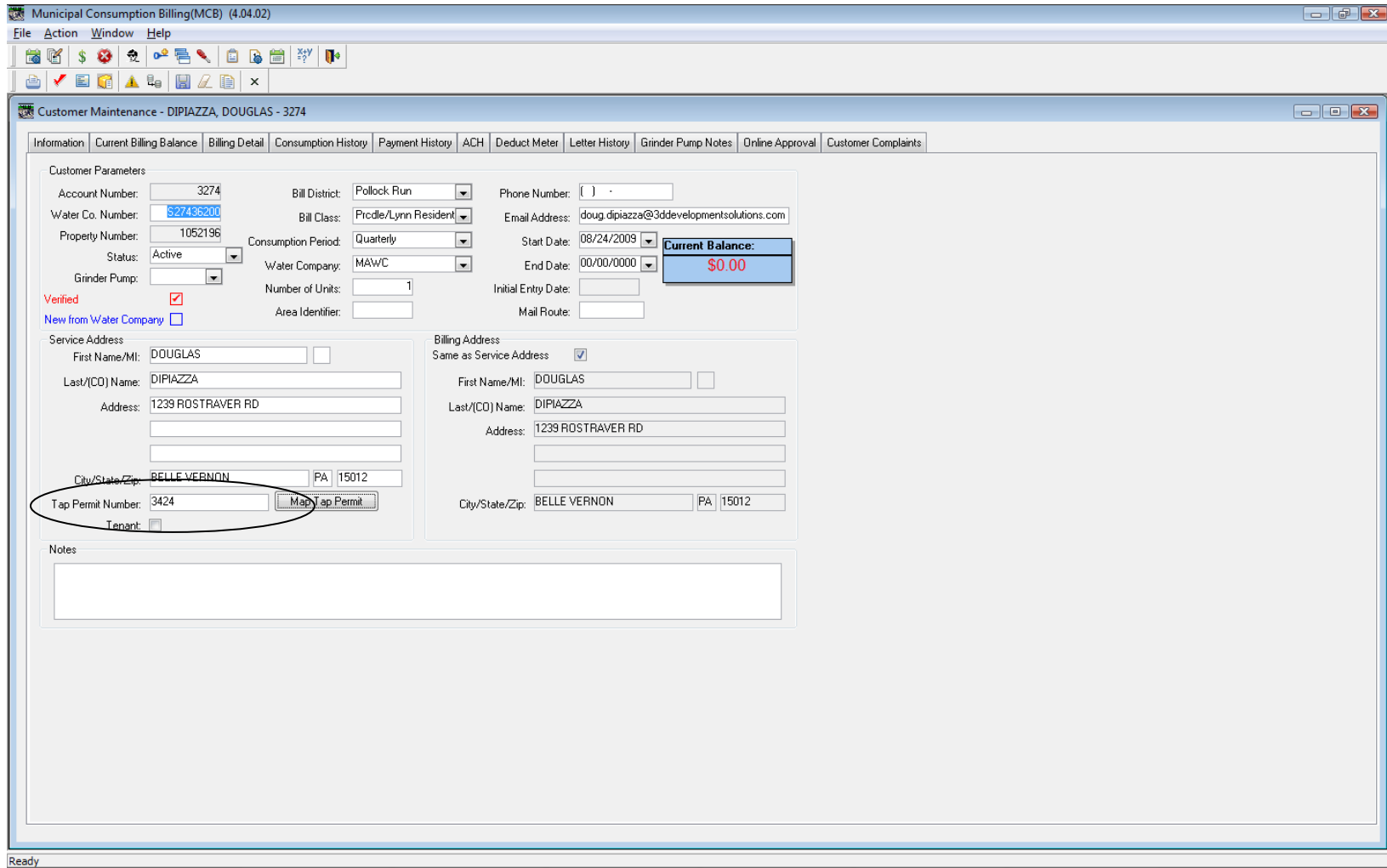
Tap Permit	Name	Address	% Match
3424	Doug and Beth DiPiazza	1239 Rostraver Road Belle Vernon, PA 15012	80%
1569		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
3393	Adam and Louise Romantino	1059 Rostraver Road Belle Vernon, PA 15012	40%
1574		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1575		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1571		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
3112	Naomi Jean Casteel	617 Rostraver Road Belle Vernon, PA 15012	40%
1578		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1579		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1580		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1581		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1582		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1576		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%
1584		Rostraver Airport Industrial Park Belle Vernon, PA 15012	40%

3. In this case the top record is an 80% match on name and address to the customer. Click the entry to highlight it. Then click on 'Map Selected' to map the Tap Permit to the account.

The screenshot shows a software window titled "Map Tap Permit To Account" with a close button in the top right corner. The window contains a table with four columns: "Tap Permit", "Name", "Address", and "% Match". The first row is highlighted in blue. To the right of the table are two buttons: "Map Selected" and "Cancel".

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4. Notice the Tap Permit ID is now on the customer maintenance screen. Click Save to update the customer.



Deduct Meter Enhancements to allow bi-directional/Opposing flows:

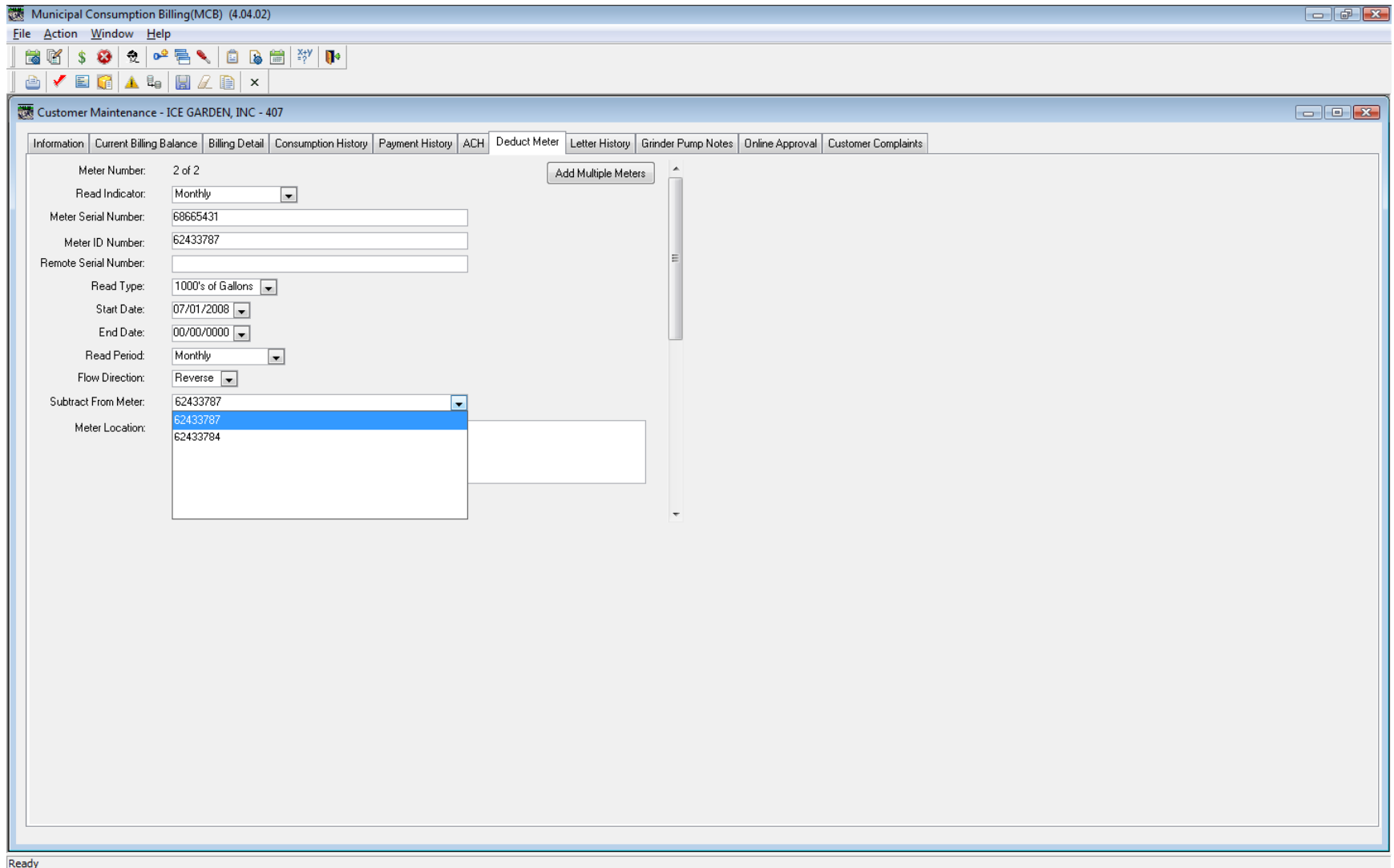
1. Navigate and search customer as in the past. Select the Deduct Meter tab. You will notice a new column on the tab to signify the flow of the meter. If the flow is forward (normal) then the other new field will not be enabled.

The screenshot displays the 'Municipal Consumption Billing (MCB) (4.04.02)' application window. The main window is titled 'Customer Maintenance - ICE GARDEN, INC - 407'. The 'Deduct Meter' tab is selected, showing a form with the following fields:

- Meter Number: 2 of 2
- Read Indicator: Monthly
- Meter Serial Number: 68665431
- Meter ID Number: 62433787
- Remote Serial Number: (empty)
- Read Type: 1000's of Gallons
- Start Date: 07/01/2008
- End Date: 00/00/0000
- Read Period: Monthly
- Flow Direction: Forward (highlighted with a red circle)
- Meter Location: Condensor - In garage, Remote Reader: Right of garage

An 'Add Multiple Meters' button is located above the 'Read Indicator' dropdown. The status bar at the bottom of the window shows 'Ready'.

- When Reverse is selected from the dropdown, the second new field will appear. The field is a dropdown of deduct meters for the current customer. You will select the deduct meter that will have the opposing flow so that the current meter will add back in it's flow.



3. From here the billing will take over. When processing deduct meter credits, it will search for opposing meters and calculate the flow back out of the credit.